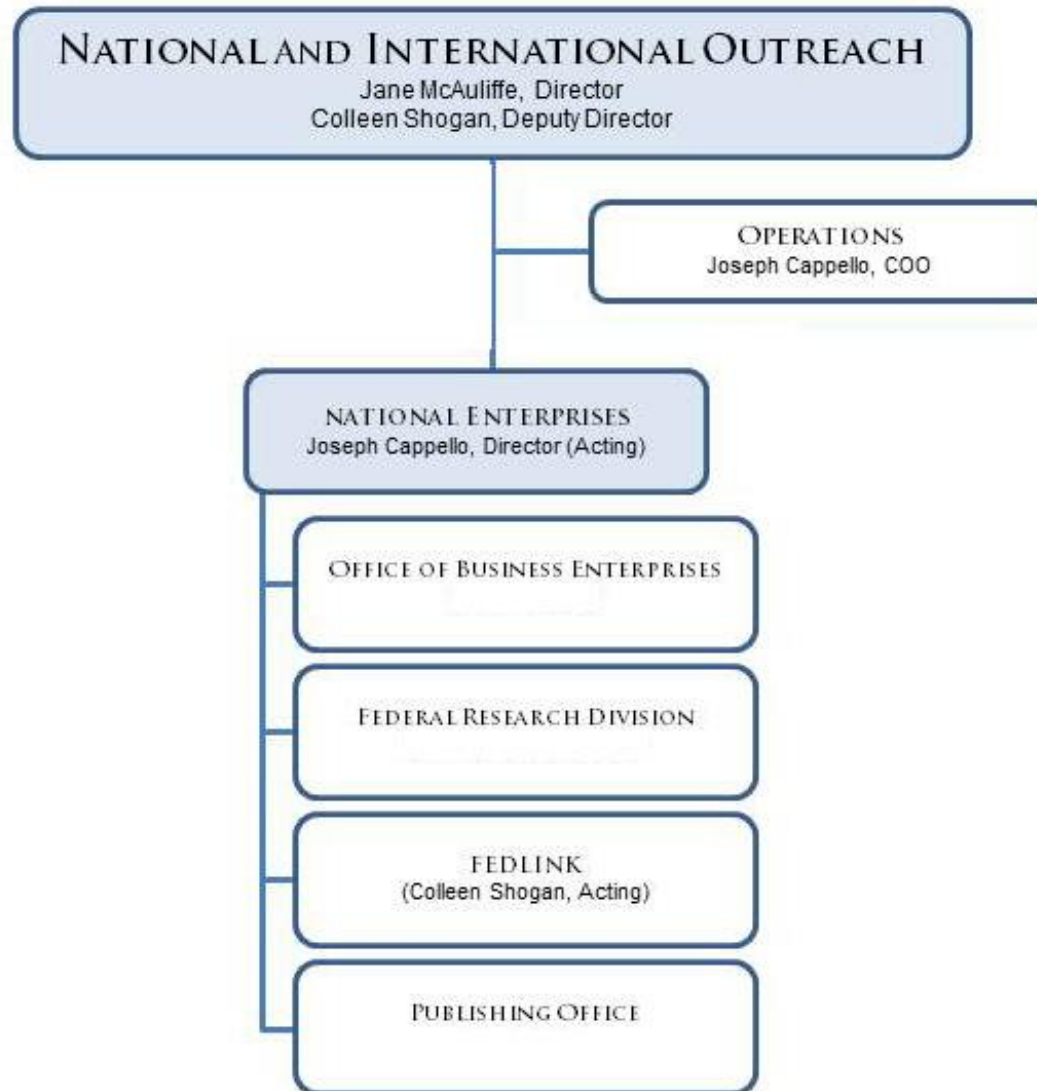


FEDLINK and Federal Libraries: Growing Stronger Together

Joe Cappello
Chief Operating Officer, National and International Outreach
and Acting Director of National Enterprises
Library of Congress

INTRODUCTION / STAFFING UPDATE



FEDLINK Momentum

- **BOOKS**
 - Pioneered new processes for the procurement of books
 - 19 new Indefinite Delivery Indefinite Quantity (IDIQ) contracts
 - Resulted in orders for 130+ FEDLINK book customers
- **SERIALS**
 - Supported procurement of Serials Subscription services
 - New competitions and option exercises for 140+ FEDLINK customers
- **INFORMATION RETRIEVAL**
 - Gathered hundreds of FEDLINK customer requirements
 - Resulted in nearly 3,000 contract actions
 - Acquisition strategy for new Information Retrieval award in August 2018

Embracing Continuous Improvement

FEDLINK Next Steps

- Recruiting highly qualified talent
 - FEDLINK Executive Director – Senior Leader Librarian
 - FEDLINK Contract Operations – GS15 Supervisor
 - FEDLINK Contracting Specialist – GS14 Supervisor
 - FEDLINK Network Librarian – GS14 Supervisor
- Process Improvement and System Modernization
 - Business Processes and Workflow
 - FEDLINK Systems
 - Internal Control and Risk Assessment
- Assessing current FEDLINK organizational structure
 - Skills competencies
 - Grade structure
 - Workforce needs for the future
- Embrace leadership role in the Federal Library Community
 - Education
 - Programming
 - Collaboration

FEDLINK Modernization  *Improve Customer Service*

FEDLINK: By the Numbers in FY17

- \$43 million in savings for federal agencies in vendor volume discounts
- \$51 million in cost avoidance
- 276 member agencies
- 1,802 IAA amendments
- 5,562 service requests / delivery orders

Partnering with FEDLINK

- Save administrative time and reduce contracting costs
 - As much as 20% on purchases and 80% of your purchasing time!
- Maintain compliance with federal acquisition regulations
- FEDLINK will solicit, evaluate, negotiate and award contracts
 - Your products and services
 - Negotiated procurements and indefinite-delivery/indefinite-quantity (IDIQ) contracts.
- Comply with federal accounting regulations and principles
 - FEDLINK adheres to GAO, OMB, and Dept of Treasury laws/procedures
- Manage your agency budget
 - Adjusting your service funding levels as needed throughout the fiscal year

FEDLINK Fees for FY18

- **Transfer Pay**
 - Administrative fee **remains at 6.75%**
 - Discontinued tiered discounts for single purchase
 - Above \$100,000 and \$1 million
- **Direct Express**
 - Fee remains at 0.75%

FEDLINK Awards

Recognize and commend outstanding, innovative, and sustained achievements during the previous fiscal year by the following categories:

- Librarian of the Year
- Library Technician of the Year
- Small Federal Library or Information Center (staff of 10 or fewer federal and/or contract employees)
- Large Federal Library or Information Center (staff of 11 or more federal and/or contract employees)

Call for nominations will open Friday, December 8, 2017.

Nominations are due Friday, January 19, 2018.

Questions

Serials and Bibliographic Utility

Melissa Blaschke

Phone: (202) 707-2457

Email: fedlinkOCLC@loc.gov

Information Retrieval

Georgette Harris

Phone: (202) 707-4850

Email: fedlinkIR@loc.gov

Books

Lidia Rajeff

Phone: (202) 707-4942

Email: fedlinkbooks@loc.gov

Foreign Language

Clark Brown

Phone: (202) 707-3924

Email: clbr@loc.gov

Vendor Hotline

202-707-4961

Member Hotline

202-707-4900

Federal Library Community Awards

Lizzie Daniels

Phone: (202) 707-4813 | Email: ldan@loc.gov